

Frequently Asked Questions

University of Tasmania
International Pathway College
Online Study Period



When does the course start if I choose to start my studies online?

The course will start on 22 February 2021.

Do we have a late start date for the online course if I miss that start date?

No, we cannot accept late starts for online study as the main reason that we normally show some flexibility here is due to visa and travel delays which do not apply to online study.

Do I need an Apple product to operate online or will everything work on Windows as well?

You can use either Apple or Windows for your online studies. We have tested both and are confident that there will be minimal problems regardless of the equipment or systems that you are operating at home. We intend to use Collaborate which has video and sound capabilities, so if you don't have a webcam, sound (microphone) will work fine.

In order to get ready for you online study, please check which version of Windows you have. You can use this [link](#) to do so.

Are classes compulsory?

Yes, classes are compulsory, as you will be commencing your course online, and will be expected to attend in that same way as you would be if you were physically in class in Australia. We expect 90% attendance.

What subjects will my child/students study online?

Students study a total of four units per semester. There are a combination of compulsory and elective units depending on the chosen programme.

For more information about the units for your chosen programme, please click [here](#).

If I fail a unit and have to resit, will this appear on my transcript?

No, failed units will not appear on your transcript.

What kind of training do you teachers have with the online platforms that you are using?

The University of Tasmania International Pathway College staff have been preparing for online delivery for the past few months and are skilled and experienced in this mode of educational delivery.

Will I still have homework?

Yes, you will have assignments as normal just like if you were physically in Australia, these will be submitted through MyLO and outlined in the unit outlines which are accessible through MyLO.

How will I know if my child is attending classes regularly?

Students can access their own attendance via MyLO and if issues arise, teaching staff and the Colleges Student Support Administrator will contact the student and parent (where appropriate).

Who are the teachers that will do the online teaching?

The same teachers that are teaching the students in Australia will be delivering the online modules, depending on availability of individual teachers.

What if I start my course online and then my visa is rejected?

We strongly recommend that you apply for your visa before you commence your course. Visa biometrics facilities are now open in almost all countries, so you should be able to apply for your visa now. In addition, as borders re-open, we want to ensure that you are ready to travel to Australia, and having your visa will help with this.

In the case of commencement of studies by remote learning, we require you to have been issued your Confirmation of Enrolment (CoE) – although this means that you need to prepare further in advance for your remote learning studies, it will reduce the risk of a visa rejection. In order to ensure that you have the best chance of obtaining your visa quickly once you commence, we expect students to submit their visa application within the first week of commencement.

However, we acknowledge that even once we have issued the CoE, there is still a small possibility that some students may have their visas refused, in which case, we will provide a full refund of the course fees whether you have already studied part of your course or not.

If the times for the livestream part of the online study make it difficult for me to join in my time zone, will there be a recorded version that I can access and still take part in any group work /self-study?

The majority of live streamed lessons will be delivered between 1200 and 1700 AEST, and it is expected that you attend these lessons. Live streamed lessons will also be recorded, so that you can watch from home for revision purposes or if you miss a class due to illness or other valid reasons.

How can I be sure that I won't fall behind if I am studying online and the other students are studying in class?

We have no reason to think that you will fall behind, as you will be studying at the same pace as your classmates in Australia. However, we will run additional tutorial classes, provide extra exam preparation and revision and we will have welfare staff available who will be dedicated to ensuring a smooth transition for you once you arrive in Australia.

I have a conditional offer at the moment, but need to supply my transcripts from high school, which I can't obtain at the moment. Can I accept without this?

We are considering acceptance of alternatives here as well, please contact admission team for further information. Admission email: international.admissions@utas.edu.au

When does the orientation start if I choose to start my studies online?

Orientation will be held on Friday 19 February 2021. Before orientation we will arrange 2 individual Student Support calls with you to check that you are ready. The first call will be to check your contact details and equipment. The second call will be to ensure that you have the details that you need to enrol, and after this we will provide you with the orientation details so that you can join.

What online teaching platforms and methodology do we use?

MyLO is the main state-of-the-art digital platform we use, where you can access the pages of each individual unit. Students use the web conferencing tool, available within each individual MyLO unit, to join the online lecture component.

Do I need to pay the full tuition fee?

Yes, please pay ONLY the tuition fee and Overseas Student Health Cover as indicated on the offer letter in order to commence online study.

Payment should not be made until you have accepted your Letter of Offer online.

Course Deposit:	AU\$10,200*
Total Commencement Fee:	AU\$10,200

** If permitted under the Education Services for Overseas Students Act 2000, students may choose to pay additional tuition fees prior to commencing their course.*

What if I am sick and unable to attend class sometimes?

We understand that from time to time students may be unwell and unable to attend class. We do still require 90% attendance, and a doctor's note for any absences over 2 days, although we may be able to make exceptions under special circumstances given the current situation. This will be outlined during the orientation session.

Can I choose my units?

Generally, your units are determined based on your progression choice. For more information about the units for your chosen programme, please click [here](#).

How will I know if my child is progressing well with their studies?

The unit teachers will be your main source of contact but you are welcome to contact us through [email](#).

What time of the day will I study?

Between 12.00 and 17.00 AEST (Australian Eastern Standard Time), you will join your allocated streamed classes via web conferencing on MyLO. You will also be required to do additional independent study outside of these allocated hours. If you would like to find out how the day will be structured in your timezone, please have a look at our [Timezone flyer](#).

What if the online platform doesn't work in my country?

We have selected platforms that we are confident will operate in all regions, so this should not be a problem for you. In order to ensure that you are as prepared as possible, orientation we will arrange 2 individual Student Support calls with you to check that you are ready. The first call will be to check your contact details and equipment. The second call will be to ensure that you have the details that you need to enrol.

If you experience any technical problems, you can :

- call the dedicated University IT support helpline on +613 6226 2600
- email (International.Pathway@utas.edu.au)

What if I decide I do not wish to continue with online learning?

All students will be able to commence their learning online. If you experience difficulties with accessing the online course material, you have some different options around deferral, depending on when you decide to do so.

A: If you choose to defer before course commencement, we will transfer your offer, CoE and any fees paid to the next available intake.

B: If you choose to defer after course commencement, you must do so before the census date (23 March 2021). We will transfer your enrolment, CoE and any fees paid to the next available intake.

C: If you choose to defer after commencement and after the census date, you can do so, but you will incur the cost of the tuition fee for the first semester of your course.

Please note that changing to a future intake may mean that your whole study plan is pushed back, you must advise by the census date if you wish to withdraw and defer to a future intake. To do so, you must notify the Student Support Administrator and the Admissions team: international.admissions@utas.edu.au

How long will I be studying online?

As soon as we are confident that the borders will re-open, we will work towards welcoming students to Australia. Our goal is that there will be enough time for students to obtain visas for the following semester's intake. However, we will commit to providing online learning for as long as required while students wait for visas to be processed.

Note that the government have made it clear that returning students will be prioritised once borders do start to re-open, this means that you must start your course online if you can, as otherwise you will not be considered a 'returner', and it may take longer for you to be able to travel to Australia.

Should I just defer to the next intake now rather than study online?

We understand that this is new and that you may not have studied online before, but we would recommend that you try and see if it is for you so that you can stay on track. For now, this option is the best way to progress you to the next stage of study in Feb 2021. If this changes in any way, we will of course keep you updated.

I have a scholarship for my course, will this be carried over if I defer?

Some scholarships are only available for a specific intakes and not transferable. Please check directly with admissions.

I have a conditional offer at the moment, but need to supply a language test to accept my place. Can you accept any equivalents to IELTS?

We are considering some alternatives to the IELTS test given the current circumstances, please see the information below:

Test	ELC	Foundation	Graduate
IELTS Indicator	Yes	Yes	Yes
TOEFL iBT Home Edition	Yes	Yes	Yes
Duolingo (for China)*	Yes	Yes	No
Cambridge Linguaskill*	Yes	Yes	No
Password test*	Yes	Yes	No

*Will be re-tested upon commencement with ELC to ensure right level

IELTS	IELTS	TOEFL	Password Test	Duolingo	Cambridge
Overall 5.5 (no band less than 5.0)	Overall 5.5 (no band less than 5.0)	Overall 46-59 (no band less than 10)	Password 5.5	Overall 85-90	Overall 160-179 (no band less than 140-159)
Overall 6.0 (no band less than 5.0)	Overall 6.0 (no band less than 5.0)	Overall 60-78 (no band less than 10)	Password 6.0	Overall 95-100	Overall 160-179 (no band less than 140-159)
Overall 6.0 (no band less than 5.5)	Overall 6.0 (no band less than 5.5)	Overall 60-78 (no band below: Reading 10; Listening 9; Speaking 16; Writing 19)	N/A	N/A	N/A

Do I need to have a student visa before commencing online learning in my home country?

We strongly recommend securing your visa prior to starting your course, however we understand that in some countries this is not yet possible. It is also not possible if you are aged Under 18 at the beginning of your course. In these exceptional cases, as long as you have received your Confirmation of Enrolment, you can enrol into the program and commence online learning.

Note that the government have made it clear that returning students will be prioritised once borders do start to re-open, this means that you must start your course online if you can, as otherwise you will not be considered a 'returner', and it may take longer for you to be able to travel to Australia.

What are the latest updates from the Department of Home Affairs (DHA)?

The Department of Home Affairs (DHA) in Australia has been regularly updating their [website](#) in relation to COVID-19.

Who are the key contacts that I can reach out to?

If there is anything that you'd like to discuss, please contact International.Pathway@utas.edu.au