

# Frequently Asked Questions

University of Tasmania  
International Pathway College  
Online Study Period



**Q: When does the course start if I choose to start my studies online?**

A: The course will start on 13th July.

**Q: When does the orientation start if I choose to start my studies online?**

A: Orientation will be held on 10th July. A separate email will be sent out explaining all the details.

**Q: Do we have a late start date for the online course if I miss that start date?**

A: No, we cannot accept late starts for online study as the main reason that we normally show some flexibility here is due to visa and travel delays which do not apply to online study.

**Q: What online teaching platforms and methodology do we use?**

A: MyLO is the main state-of-the-art digital platform we use, where you can access the pages of each individual unit. Students use the web conferencing tool, available within each individual MyLO unit, to join the online lecture component.

**Q: Do I need an Apple product to operate online or will everything work on Windows as well?**

A You can use either Apple or Windows for your online studies. We have tested both and are confident that there will be minimal problems regardless of the equipment or systems that you are operating at home. We intend to use Collaborate which has video and sound capabilities, so if you don't have a webcam, sound (microphone) will work fine.

**Q: Do I need to pay the full tuition fee?**

A: Yes, please pay **ONLY** the tuition fee and Overseas Student Health Cover as indicated on the offer letter in order to commence online study.

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Payment should not be made until you have accepted your Letter of Offer online.

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Course Deposit	AU\$10,200*
<b>Total Commencement Fee</b>	<b>AU\$10,200</b>

\*If permitted under the Education Services for Overseas Students Act 2000, students may choose to pay additional tuition fees prior to commencing their course.

**Q: Are classes compulsory?**

A: Yes, classes are compulsory, as you will be commencing your course online, and will be expected to attend in that same way as you would be if you were physically in class in Australia. We expect 90% attendance.

**Q: What if I am sick and unable to attend class sometimes?**

A: We understand that from time to time students may be unwell and unable to attend class. We do still require 90% attendance, and a doctor's note for any absences over 2 days, although we may be able to make exceptions under special circumstances given the current situation. This will be outlined during the orientation session.

**Q: What subjects will my child/students study online?**

A: Students study a total of four units per semester. There are a combination of compulsory and elective units depending on the chosen program.

For more information about the units for your chosen program, please click [here](#).

**Q: Can I choose my units?**

A: Generally, your units are determined based on your progression choice.

For more information about the units for your chosen program, please click [here](#).

**Q: If I fail a unit and have to resit, will this appear on my transcript?**

A: No, failed units will not appear on your transcript.

**Q: What kind of training do your teachers have with the online platforms that you are using?**

A: The University of Tasmania International Pathway College staff have been preparing for online delivery for the past few months and are skilled and experienced in this mode of educational delivery.

**Q: What time of the day will I study?**

A: During 1pm – 5pm (Australian Eastern Standard Time), you will join your allocated streamed classes via web conferencing on MyLO. You will also be required to do additional independent study outside of these allocated hours. You can find a sample timetable [here](#).

**Q: Will I still have homework?**

A: Yes, you will have assignments as normal just like if you were physically in Australia, these will be submitted through MyLO and outlined in the unit outlines which are accessible through MyLO.

**Q: What if the online platform doesn't work in my country?**

A: We have selected platforms that we are confident will operate in all regions, so this should not be a problem for you. If you experience any technical problems, you can contact the dedicated University IT support helpline on +613 6226 2600, through the [online portal](#) or [email us](#).

**Q: How will I know if my child is progressing well with their studies?**

A: The unit teachers will be your main source of contact but you are welcome to contact us through: [International.Pathway@utas.edu.au](mailto:International.Pathway@utas.edu.au)

**Q: How will I know if my child is attending classes regularly?**

A: Students can access their own attendance via MyLO and if issues arise, teaching staff and the College's Student Support Administrator will contact the student and parent (where appropriate).

**Q: Do I need to have a student visa before commencing online learning in my home country?**

A: No, as long as you have received your Confirmation of Enrolment, you can enrol into the program and commence online learning. However, when the border reopens, you need to have your student visa to travel to Australia and continue studying onshore.

Please be aware that due to the Novel Coronavirus (COVID-19) situation, the University of Tasmania is temporarily delivering its courses online, until the University deems it is best to revert back to on-campus delivery, in accordance with Australian Government guidelines.

**Q: Who are the teachers that will do the online teaching?**

A: The same teachers that are teaching the students in Australia will be delivering the online modules, depending on availability of individual teachers.

**Q: What if I decide I do not wish to continue with online learning?**

A: All students will be able to commence their learning online. If you experience difficulties with accessing the online course material, you have some different options around deferral, depending on when you decide to do so.

A: If you choose to defer before course commencement, we will transfer your offer, CoE and any fees paid to the next available intake.

B: If you choose to defer after course commencement, you must do so before the census date (10th August). We will transfer your enrolment, CoE and any fees paid to the next available intake.

C: If you choose to defer after commencement and after the census date, you can do so, but you will incur the cost of the tuition fee for the first semester of your course.

Please note that changing to a future intake may mean that your whole study plan is pushed back, you must advise by the census date if you wish to withdraw and defer to a future intake. To do so, you must notify the Student Support Administrator and the Admissions team: [international.admissions@utas.edu.au](mailto:international.admissions@utas.edu.au)

**Q: What if I start my course online and then my visa is rejected?**

A: In the case of commencement online, we require you to have been issued your Confirmation of Enrolment (CoE) - although this means that you need to prepare further in advance for your online studies, it will reduce the risk of a visa rejection.

In order to ensure that you have the best chance of obtaining your visa quickly once you commence, we expect students to submit their visa application within the first week of commencement.

However, even once we have issued the CoE, it is still possible that some students may have their visas refused, in which case, we will apply the following refund guidelines:

- A: If the student receives a visa refusal during the first semester of their course, we will refund fees for the second semester.
- B: If the student receives a visa refusal during the second semester of their course, there will be no refund for the student, however the student may complete their course online.

**Q: How long will I be studying online?**

- A: As soon as we are confident that the borders will re-open, we will work towards welcoming students to Australia. We will teach out the semester that you are studying online, so that all students can join face to face at the beginning of the following semester together.

Note that there is likely to be a delay with visa processing due to the backlog. Our goal is that there will be enough time for students to obtain visas for the following semester's intake. However, we will commit to providing online learning for as long as required while students wait for visas to be processed.

**Q: If the times for the livestream part of the online study make it difficult for me to join in my time zone, will there be a recorded version that I can access and still take part in any group work /self-study?**

- A: The majority of live streamed lessons will be delivered between 1300 and 1700 AEST, and it is expected that you attend these lessons. Live streamed lessons will also be recorded, so that you can watch from home for revision purposes or if you miss a class due to illness or other valid reasons.

**Q: Should I just defer to the next intake now rather than study online?**

- A: We understand that this is new and that you may not have studied online before, but we would recommend that you try and see if it is for you so that you can stay on track. For now, this option is the best way to progress you to the next stage of study in Feb 2021. If this changes in any way, we will of course keep you updated.

**Q: How can I be sure that I won't fall behind if I am studying online and the other students are studying in class?**

- A: We have no reason to think that you will fall behind, as you will be studying at the same pace as your classmates in Australia. However, we will run additional tutorial classes, provide extra exam preparation and revision and we will have welfare staff available who will be dedicated to ensuring a smooth transition for you once you arrive in Australia.

**Q: I have a scholarship for my course, will this be carried over if I defer?**

- A: Scholarships are only offered for each intake, so any scholarship offer will not necessarily apply to a subsequent intake.

**Q: I have a conditional offer at the moment, but need to supply a language test to accept my place. Can you accept any equivalents to IELTS?**

- A: We are considering some alternatives to the IELTS test given the current circumstances, and will provide suggestions on alternatives as soon as we can.

**Q: I have a conditional offer at the moment, but need to supply my transcripts from high school, which I can't obtain at the moment. Can I accept without this?**

- A: We are considering acceptance of alternatives here as well, and will be in touch as soon as we can confirm what we can accept.

**Q: Who are the key contacts that I can reach out to?**

- A: If there is anything that you'd like to discuss, please contact: [International.Pathway@utas.edu.au](mailto:International.Pathway@utas.edu.au)